

# Web Conferencing

The University Web Conferencing Service, powered by WebEx, is a secure and convenient online solution for faculty and staff to host virtual meetings and collaborate with colleagues across campus or around the globe. The service supports Windows, Mac, and Linux operating systems.

Participants selecting to use web conferencing will receive an access code, copies of the handouts and evaluation tool at least 24 hours prior to the session for which they registered. To fully participate users need to have high speed internet access at their site, a microphone and speakers (or computer headset) and a webcam.

 [Cisco Webex Meetings](#)

**Version:** 1.1

**Date:** November 30, 2011

These release notes describe the WebEx 1.1 system requirements.

## System Requirements

- **Windows support**
  - Intel Core2 Duo CPU 2.XX GHz or AMD processor. (2 GB of RAM recommended)
  - JavaScript and Cookies enabled
  - Active X enabled and unblocked for Microsoft Internet Explorer (recommended)
  - Java 6.0 or above
- **Mac support**
  - Intel processor (512 MB of RAM or more recommended)
  - JavaScript and Cookies enabled
  - Plug-ins enabled in Safari
  - Java 6.0 or above
- **Linux support**

WebEx will support any Linux distribution as long as it meets the following minimum requirements:

- Kernel: 2.6 or later
- X Lib: X11R6 or later compatible
- C++ Lib: libstdc++ 6
- Desktop Environment, XFce 4.0 or later, KDE, Ximian, Gnome
- GDK/GTK. version: 2.0 or later
- Glib: 2.0 or later
- Sun Java 1.5 or later

- **Mobile support**

WebEx supports starting or joining a meeting from your mobile device. The WebEx web pages are also accessible on the mobile device default browser.

Mobile applications are available for iOS(iPhone/iPad), Android and Cius devices. See below for additional details.

## Cross Platform Support

### Desktop

	Windows				Mac			Linux
	Version	XP	Vista	7	10.5	10.6	10.7	See above
<b>Internet Explorer</b>	6	Partial	----	----	----	----	----	----
	7	✓	✓	----	----	----	----	----
	8	✓	✓	✓	----	----	----	----
	9	----	----	✓	----	----	----	----
<b>Firefox</b>	3.6	✓	✓	✓	✓	✓	----	✓
	4.0	✓	✓	✓	✓	✓	✓	✓
<b>Chrome</b>	Latest	✓	✓	✓	✓	✓	✓	----
<b>Safari</b>	4	----	----	----	✓	✓	----	----
	5	----	----	----	✓	✓	✓	----

### WebEx Meeting App

Device Type	Versions Supported
<b>iPhone</b>	iOS 3+
<b>iPad</b>	iOS 3+
<b>Android</b>	v 2.1+
<b>Cius</b>	All

#### Known Issues / Limitations

This section contains known issues and limitations that affect WebEx.

- **Windows**

- Internet Explorer 6 is only partially supported

Some content in the WebEx site may not render correctly and some functionality may not work properly when using IE6. It is highly recommended to use of the fully supported browsers listed above.

- Chat is not available in Internet Explorer 7

User logging in to their WebEx site using Internet Explorer 7 will not be able to sign in to Chat and their presence will remain offline.

- **Mac**

- Animations and transition support for presentations.

Animations and transitions are not supported when sharing Microsoft PowerPoint or Apple Keynote presentations

- Productivity Tools

WebEx Productivity Tools are not available for Mac users.

- USB headset support

Users using a USB headset to connect to audio using the computer may experience problems.

- **Linux**

- Webcam video is available in view only mode

Users starting or joining a meeting on Linux are not able to share their webcam video; they are only able to see the current speaker video, if it is being shared

- Video file sharing support

Users starting or joining a meeting on Linux are not able to share video files using real-time video file sharing are not able to view video files shared by others using this steaming mechanism.

- Productivity Tools

WebEx Productivity Tools are not available for Linux users.

- Invite by email

Users starting a meeting as hosts on Linux are not able to invite users by email using the invite & Remind dialog. Integration with a local email application is not available.

- Localization

The WebEx Java application for Linux is available only in English

- Local Recording

Local recording is not available on Linux

- **Mobile**

- Pre-and Post-Meeting Experience

The WebEx mobile applications allow users to join and host meetings, but it will not provide access to shared files or other out of meeting content. This content is accessible on the mobile device default browser.

- Browser Limitations

Accessing the WebEx site from a mobile browser may not provide the full functionality available on desktop browsers. The exact functional differences depend on the mobile device and browser capabilities.